



= real solutions

- InTouchOffice Corporate Enterprise System
- Integrated Online Ordering.
- Wireless Handhelds



InTouchPOS® has your restaurant covered — both front and back. We've invested more than 21 years listening to our customers and developing the most advanced Point of Sale and restaurant management system in the industry. Customized by you for you, InTouchPOS® is a user-defined tool that manages all restaurant operations.

- Complete POS Software and hardware systems
- Open Architecture
- Total system integration and installation
- On-site training and configuration
- 24/7/365 technical support
- Customized and flexible products
- User-defined options

Visit www.InTouchPOS.com



1.800.777.8202
info@InTouchPOS.com

POINT OF SALE

Easy to use and 100% user defined, InTouchPOS® is a fully integrated Front of the House Point of Sale and Back Office Management System. Fully integrated means that every module was developed by InTouchPOS® and administered by InTouchPOS®; there are no third party modules and only one company to hold responsible for your operation. InTouchPOS® is the most complete Point of Sale Management System in the industry. InTouchPOS® can automate any type of restaurant:

Quick Service, Table Service, Delivery, Bar Service, Deli Service, Drive Through, Room Service & Catering.

OPERATIONS MANAGEMENT

InTouchPOS® has security parameters built in required by our multi-unit, multi-national customers. Intuitive and secure cash out procedures give the staff the ability to quickly cash out, while giving the owner complete confidence that every penny will be accounted for. Future Order Management and Process Time Management by Order Type are also designed to be powerful, yet simple to operate.

QUICK SERVICE MANAGEMENT

InTouchPOS® has the scalability to reduce the number of keystrokes per order to a minimum in order to increase your order taking efficiency while still utilizing all the back office functionality such as tracking automatic depletions from inventory & labor monitoring. Customer display screens as well as digital menu boards running on Plasma TV's are fully integrated with InTouchPOS®.

DELIVERY MANAGEMENT

Twenty One Years of delivery operations experience has yielded the most complete delivery module on the market. Integrated mapping interface with directions and zoning, caller ID, detailed process time tracking, detailed driver tracking, guest previous orders from the first day of operation, and dispatching by dispatcher, automatic grouping or driver pickup.

TABLE SERVICE MANAGEMENT

InTouchPOS® Engineers have extensive experience in table service operations and it shows in the ease of use and advanced functionality of the table service module. Uniquely designed table layouts and backgrounds can be created for multiple rooms and updated in real time. Coursing is done by pre-defined timing, server scheduled timing or complete server control. Transfers are done by table, ticket, guest or item. Kitchen printing is done by item, guest, per course or by fired course. Split checks and multiple payments are so uncomplicated that a party of 20 split checks can be taken care of in mere seconds instead of minutes.

TABLE AND PARTY RESERVATION

As a fully functional Table/Hostess reservation station, your host staff can manage the entire seating flow of your restaurant. The Party Reservation module is designed specifically for operations with banquet facilities with multiple room definitions with maximum capacity restrictions. Both Table and Party Reservation allow for deposits to be applied on the day of the reservation.

REAL TIME MANAGER

The real time monitor is designed to monitor sales by order type, sales by category, labor by department & labor by job function. Delivery performance tracks every stage of the order & determines "On Time" status. Kitchen performance tracks orders from the time the order was placed to the time it was made ready.

GIFT CARD & LOYALTY PROGRAM MANAGEMENT

Customized with your business name prominent in customers' wallets, gift cards are not only excellent revenue generators, they also enhance brand awareness and offer a more convenient alternative to paper gift certificates. Loyalty card programs reward customers for their purchases, giving them a compelling reason to choose your business over another and keep coming back.

CREDIT CARD PROCESSING MANAGEMENT

With the credit card processor of your choice, InTouchPOS® offers a fully integrated credit card processing module. Your transactions are processed with one touch and approved within seconds.

ONLINE ORDERING

InTouchONLINE® is a dynamic interface constantly transmitting menu changes, customer information, customer previous orders, delivery territory information and real time process time quotes between the store POS and the internet. Once the order is placed on the web, the order becomes a real order in the store, printing to the appropriate printer. Ordering through InTouchONLINE® is like taking the order in the store.

LABOR MANAGEMENT

InTouchPOS® System simplifies the time consuming task of making sure your operation is always staffed for maximum productivity. Labor Management is fully integrated with POS time and attendance. Payroll reports can be linked to your choice of Payroll Companies (ADP/Paychex). Comprehensive Human Resources functions put all important employee data at your fingertips. InTouchPOS® uses Business Forecasts to determine Labor Requirements. Tracks Ideal Labor vs. Scheduled Labor vs. Actual Labor by Departments.

THEORETICAL INVENTORY MANAGEMENT

Theoretical Inventory Management enables you to streamline and automate the entire Product Ordering and Receiving process, from Vendor Selection to Inventory Management to Vendor Payment. Inventory Management features include Ordering Assistant, Receiving, Physical Inventory and Portion Control, and Recipe Definitions

MENU MANAGEMENT

User defined, and Easy to Use, our powerful Menu Management with Advanced Menu controls allow you to setup your Restaurant Menu any way you desire.

MARKETING MANAGEMENT

Your customers are your gold. InTouchPOS® has advanced sorting features to extract the customers you wish to market to, whether to print labels for a mailing, send out an email blast or export your database to give to a marketing company. InTouchPOS® also has a comprehensive discount management program using "Smart Couponing" which allows you to specify the items or categories your discounts apply to.

ACCOUNTING

InTouchPOS® Accounting features House Account & tracking, accounts receivable, accounts payable, multiple bank deposit tracking, payouts, credit card and gift card processing and much more.

REMOTE ACCESS MANAGEMENT

Access your InTouchPOS® from any remote computer with internet access, anywhere in the world. You can monitor & modify your entire operation remotely, as well print your store reports to your local printer.

SECURITY MANAGEMENT

Integrating Security Management with your InTouchPOS® System will give you the capability of managing every dollar from the time the order is taken until it is deposited in the bank.

REPORT MANAGEMENT

Choose from over 150 reports designed by our customers or build your own reports.

INTOUCHPOS® SERVICES

Setup & Configuration
System Installation
System Training

24/7/365 Toll Free Support Services

Software Support
Hardware Support
POS Supplies

INTOUCHOFFICE® - CORPORATE ENTERPRISE SYSTEM

InTouchOFFICE® consolidates all of your data from all of your stores and provides the data tables to link or export to virtually any product in the world that works with database files, including payroll companies (ADP/Paychex), accounting programs (Quickbooks), report generators (Crystal Reports) or database programs (Access/Excel). InTouchOFFICE® also provides a suite of comparison reports designed by our large corporate clients.